



***Our promise to you is a clean, safe & enjoyable dining experience every time!***

## **What can I expect during my dining experience at The Ruby Owl?:**

- **Staff have been instructed to stay home if they are feeling ill or if they have been exposed to someone with flu-like symptoms**
- **All staff are required to wear masks & gloves at all times, and wash hands frequently**
- **Half of tables have been decommissioned to allow for social distancing in dining room & bar - you'll notice tape on the floor indicating tables available for seating**
- **Table size is limited to 6 people**
- **No standing room at the bar**
- **Patrons waiting for tables to follow X's on floors for social distancing at front & rear entrance**
  
- **Staff have been instructed to follow social distancing guidelines while serving customers wherever possible, including limited tableside interaction with patrons**
- **Single use menus for all patrons, no tables will be pre-set with silverware or condiments**
- **Customers will be given the option to have a 100% single use dining experience (silverware, "glassware" & plates) or to be served on our sanitized dinnerware, glasses etc.**
- **Single use condiments (ketchup, mustard, s&p) & straws available by request**
  
- **"High touch" areas such as door handles, countertops etc. will be frequently sanitized**
- **Touchless paper towel dispensers have replaced manual dispensers in bathrooms**
- **Bathroom garbage cans have been strategically placed for your convenience**
- **Hand Sanitizer will be available at front & rear entrances of buildings and in restrooms**
- **Other changes will be implemented as needs arise!**

***We thank you for your support and patience as we navigate a new dining experience together!***